

Sobeys Franchise Benefit Plan

Employee Benefits Key Contacts



RESOURCES

RESOURCE	CONTACT INFORMATION	PROVIDES ACCESS TO:
Sobeys Franchise Benefit Centre	1-844-339-6455 Monday to Friday, 8 a.m. to 8 p.m. ET	<ul style="list-style-type: none"> A call centre for employees to get help with enrolling in the plan and answers to questions about benefits coverage/plan provisions
Sobeys Franchise Benefit Store	<i>franchisebenefitstore.com</i> Website resources - Log on to the Sobeys Franchise Benefit Store to review plan details, enrol, view coverage costs or make life event changes	<ul style="list-style-type: none"> Employee enrolment and life event changes Benefits booklet Links to Medavie Blue Cross, TELUS Health and the Sobeys Franchise Benefit Resource Claim forms and other forms Live Chat with the Sobeys Franchise Benefit Centre
Sobeys Franchise Benefit Resource	<i>franchisebenefitresource.com</i> Website resources - Log on to the Franchise Benefit Resource to learn about the plan and how to make it work for you	<ul style="list-style-type: none"> Information on Flex Dollars, Health Care Spending Account, How the Plan Works, and Your Plan Options Links to Medavie Blue Cross and the Franchise Benefit Store Employee Benefits Key Contacts

BENEFITS INFORMATION

INSURANCE PROVIDER	CONTACT INFORMATION	PROVIDES EMPLOYEES WITH ACCESS TO:
Medavie Blue Cross Policy # 91451 <ul style="list-style-type: none"> Health Care (including prescription drugs) Dental Care Life Insurance Accidental Death and Dismemberment (AD&D) Insurance Short Term Disability (STD) Long Term Disability (LTD) Health Care Spending Account Travel Benefit (World Wide Travel Assistance) 	<i>members.medaviebc.ca/en/login</i> From Anywhere in Canada: 1-888-873-9200 Atlantic Provinces: 1-800-667-4511 Ontario: 1-800-355-9133 Quebec: 1-888-588-1212 Monday to Friday, 8 a.m. to 8 p.m. ET for Ontario, Quebec and Atlantic provinces Monday to Friday, 8:30 a.m. to 4:30 p.m. local time for BC, AB, SK and MB Disability Claims: Email: absence@medavie.ca Phone: 1-877-849-8509 Fax: 1-844-244-8198 Life and AD&D Claims: Email: absence@medavie.ca	<ul style="list-style-type: none"> Submit claims online Check their Health Care Spending Account balance Their health and dental claims history Information about medical emergencies outside your province <p>Employees can register their Member ID and Policy Number (found on the Medavie Blue Cross ID card).</p> <p>Download the app: Medavie Blue Cross Mobile</p>
TELUS Health (Formerly LifeWorks) Employee and Family Assistance Program (EFAP)	<i>workhealthlife.com</i> - you will need to search for Sobeys as the organization and find your applicable franchise group 1-844-880-9142 (EN) 1-844-880-9143 (FR)	<p>Confidential counseling and support services for work, health or life concerns</p> <p>Download the app: My EAP</p>